10 M

Jounce Bumper Brkt Welds:

Ball Stud:

0K

Seated

Push out B/P Spec 2000 # Min.

Push out 3800 # and still seated

Lower Control Arm Stamping:

Date: SKD 2345

Summary: The L.H. lower control arm stampings from SKD appear to have a small radius at the transition of the side wall to the ball stud noise. SKD has changed the trio to increase the radius to one inch and provide additional strength in the ball stud

area

D. M. P. Bruefha

D. H. Pokriefka

Chief Inspector

cc: R.M. Brown

QUOZO,

\$7 MIRT 8:25 EARL CHUTSCHE - FLEET SERVICE CAC 8-562-5533

- · G-30 CUMLAYS (18 AMS) SCHOOL BUSSES, 6.2 LACECES
- \* · 13 HEAR THAN CREATED IN BALL JOINT MEAR (EH) ONLY (IN 14024585 SERVICED ASM)
- # 45 8055 W FLEET (TYPERL VIN = 2984631J194101766)
  - · OCCURANCES AT APPEAR 50,000 + MILES
  - · DUSSES MADE BY CARPORTER (BODY WARES)
  - (SAN DIESO CITY SCHOOLS
    - 2351 CARDINAL LANG
      - SAN 01560, CALIF 92123
    - ATTN: DAN HARGEAVES (MANT. MER.) (619)- 278-7490)
  - · PHOTOS PRIVIDED (POOR)
  - . STATE HICHLAY PARESE AND D.O.T. INVOLVED

### \$TAUET 2:06 DAN HARGRAVES - (MAINT. MGR,

- PRT SUSP THES ON (3) VEHICLES VERIFIED AS:
  - k . 9 UCIA ASA CRACKED CHAMGED 7 (DIAMES FROM & CHITSCHE)
    - · HELWIG TRANSVERSE LORF SPRING APOSO (BY HIMSELF)

      DIG TO: TIRES LORALING OUT AT 2000 MILES (RAIM TIRES)
  - IPLES ARMS WORKING OUT AT 3-1440 MILES \* • 33 BUSSES IN FLEET (PITALE FAITH E. CAUTSONS)
    - \* TOLD BY THOMAS BUS COMPANY (COMPANIED TO CARPONIED) THAT
      - · CARAMTEL MANTAMS THAT VEHICLE IS RATED AT MIND GYW.
- 16 AUTT 8:05 CENT STURM -TWB CHASIS DESIGN GIRC-8-292-3108
  - mist soil identical perfection of 44/4 than. (Not 1946
     box/Palcel Pal F-12 tropy any arrox)
  - NO ENDONCE TO SIPPLET A MEED FOR HOAVY DITY MEAS OR CLOSS ARMERS. PARTS ARME TO PRINT MEST ALL SCHOOLE REGISHERMENTS.
    - \* SAIS PROSENT IS WE TO IMPRISE TOMISMON RAGUS AT THESE PALL SOUNT (ROF. TIR. # T-\$79-031-0217)

#11 A

16 AURT 11:30 EARL GAUTSCHE · SHP (13)PC 44 14026585 (3) (SE PC RH 14026586 (FIGURE REMISED 12NUX7) . WILL BE ORDERED THEY WARFHOUSING WAR A P.O. (AGREED TO DO THIS PER SD REQUEST, ORIGINAL DIRECTION FROM ME \$7AU87) 12 AUST 8:11 BARL GAUTSCHE

· KNOWN ARRES WITH COMMANTS:

- SAN DIESO SCHOOL DISTRICT (DESCRIGED)

- CALIN TRANSPORTATION CO., STANHAPE N. J. .

75 VEH. IN PLEET, 2 LIGHT ASA COREDO THIS AS

6.2L WEST, G-30; VIN# 2989935 J7F4146006

# 2964935J3F9/375/7 (VIN HISTREES CLEAN)

DAVE BRIKE REED CALL YESTERDAY.

- "UNKNOWN SOURCE) NORTH DAKOTA

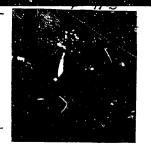
(1) LH 6-30 CRACHED OTHER INTO NOT IMPROVATELY AVAILABLE



# 142H631115 4001766

Som Birth South and My South State 1 to 100781 South State 1 to 100781 South With Pur My 1935555?

LLEGIBLE



0000

42 Sau As #1

Chambraton Rassas 67792

000204





October 12, 1987

Saginaw Division General Motors Corporation Detroit Gear & Axle 1840 Holbrook Detroit, MI 48212

Attention: Dave Pokriefka Chief Inspector

Subject: Lower Control Arm, P/N 15594133

Mr. Pokriefka:

Per our conversation of 1078/87. I am shipping to you one lower control arm (p/n 15594133) from a P-30 truck which had broken out at the ball stud hole. Information regarding the part is limited, except that it is from a vehicle operated by American Bakeries, (VIN: 10DPE206F503839s midlease: 56.746).

We would like you to examine the part and issue us a report detailing your findings and addressing possible cause(s) of breakage and parts conformance to specifications. The parts can be acrapped after your investigation is completed. If I can be of any additional assistance, please contact me (8-396-3438).

Thank-you,

Gary L. Haviland Reliability Metallurgist Special Analysis Group 8-396-3438 Reliability Laboratories Truck & Bus Group

GENERAL MOTORS CORPORATION

/ncd

110205





FREQUENCY BAR CHART

ALLEG

------

RIGHT CHTL ARM LEFT CHIL ARM IMONXHU

FREQUENCY

ŀ

FREQ CUM. PERCENT 37.78 60.00 CUM. PERCENT 97.78 60.00

2.22

100.00

								Ϋ́CΥ	FREQUENCY	7				
				50	5	8	35	8	20 25 30	20	5.	5.	on -	
	100.00	2.22	45	_									•	CHEV BUS
	97.78	13.33	*	0									:	CHEV TRUCK
	84.44	20.00	38	9								:	:	GMC INC
	64.44	26.67	29	12							•	:		GMC TRUCK
	37.78	37.78	17	17						•	:	•	•	CHEV IHC
_	CUM. PERCENT	PERCENT	FREQ.	FREQ										AIG
						HART	FREQUENCY BAR CHART	EHCY	FREQU					
ARY 29, 1	IB FRIDAY, JAHUARY 29, I	18			WW	LOWER CONTROL ARM CRACKS 1984-8" SU SERIES TRUCKS DIVISION	SION	08740 20 50 20 08	94-8	=5				

IB FRIDAY, JAHUARY 29, 1988

မ

	un :	:	:		:			
	ē.		:		•			
	10 15 20 25 30 35							
2	20					:		
FREQUENCY	25					•		FRE
2	3							QUENC
	35							Y BAR
	40 45 50							FREQUENCY BAR CHART
	5							_
	50	. د			9	25	FREQ	
		å	: ;	43	34	ä	REO.	
		0.07		17.78	20.00	55.56	CUM. PERCENT	
		100.00		93.33	75.56	55.56	CUM. PERCENT	

24 9 635 P32 BSTYLE

LOWER CONTROL ARM CRACKS 1984-87 30 SERIES TRUCKS ENGINE

18 FRIDAY, JANUARY 29, 1988

FREQUENCY BAR CHART

		5	40 45 50	8	35	30	20 25 30 35	20	5	<b>5</b> .	<b>.</b>
2	à										
2	:	_									
2:	à										
46.6	42	21						•	:	:	***************************************
46.6	2	21						:	:	:	•••••••••••
FREQ CUM. PERCEN	FREQ.	FREQ									

100.00 95.56 93.33 46.67

97.78

M-6.2L

T-4.8L W-7.41 J-6.7L ENGINE

K-5.7L

FREQUENCY



CUM. PERCENT

LOWER CONTROL ARM CRACKS 1984-87 30 SERIES TRUCKS MOTEL YEAR FREQUENCY BAR CHART

18 FRIDAY, JAHUARY 29, 1988

50 PERCENT 82.22 2.22 15.56 PERCENT 100,00 97.78 B2.22

:::

20 FREQUENCY 25

LOWER CONTROL ARM CRACKS 1984-87 30 SERIES TRUCKS INCIDENT DATE

11:18 FRIDAY, JANUARY 29, 1988

	JANBB	00187	AUG87	JUL87	JUN87	SEPBB	NOV85	Ижения	IDATE	
, -			•			-	:			
	Ī	:	-	:	:	:	٠	:		
cn ·		:::						•		
5								•		
5								••••••		
20								፥		
25								:		FRE
8.										ONENC
g .										Y BAR
8:										FREQUENCY BAR CHART
å :										-
50										
	_		-	~	ü	•	N	24	FREQ	
	45	:	36	35	33	30	26	2	FREO.	
	~	- 5	2		6		_	53.33	PERCENT	
	2.22	17.78	2.22	4.44	6.67	8.89	.4	33		
	100.00	97.78	80.00		73.33	66.67	57.78	53.33	PEACENT	

11:48 FRIDAY, JANUARY 29, 1988

RDATE

OCT88

	REQ	FREQ.	PERCENT	PERCENT
•	ú	ن	6.67	6.67
•		4	2.22	8.89
•	_	œ	2.22	11.11
•	-		2.22	13.33
•	_	7	2.22	15.56
•	ü	5	6.67	22.22
•	_	=	2.22	24.44
		5	8.89	33.33
		5	8.89	42.22
•	on	2	===	53.33
	6	å	35,56	88.89
•		:	6.69	97.78
•	_	45	2.22	100.00

JAH87
JUH87
JUH87
JUL87
AUG87
SEP87
OCT87

DEC87

LOWER CONTROL ARM CRACKS 1984-87 30 SERIES TRUCKS MILEAGE AT INCIDENT FREQUENCY BAR CHART

	OVER	99,000	90,001-100	200	85.001-90	80.001-85	76.001-80	70 001-75	65 001-70	60,001-65	EE 001-60	50 001-55	45.001-50	40.001-45	35.001-40	30.001-35	25,001-30	20.001-25	15,001-20	10,001-15	5.001-10	1,001- 6	0.0		MILES3	
į	_	-			:				:	:	:	:	:	:	•	•	:	_	:	_	:	_		_		
on -					•				•				:	:												
5.												•														
ű																										
20																										:
25																										
8																										
35																										
ò																										
45																										
£	÷											_						_							FREQ	
		N	•	•	9	۰	۰	۰	٥	o	cn.		7	•			~	Ī							FREQ.	
		\$	3	43	ů	ð	ô	ð	ô	37	32	27	5	12	•	-		•	•	•	, ,	3	۰	۰		
		4.44	0.00	0.00	6.67	0.00	0.00	0.00	6.67	11.11	===	17.78	15.56	8.89	2.22	2.22					3	4	0.00	0.00	PERCENT	
		100.00	0 95.56	0 95.56																		•	0.00	0.00	PERCENT	

PREQUÉRCY

ATTACHMENT 'J'

OUGZIK





Inter-Organizational

FLEET SERVICE PRODUCT REPORT 0325JRW

Corrected letter Date: 11-2-87

From:

D.H. Pokriefka

R.H. Meinhardt To:

FINK RAKERY

3/4 Ton Lower Control Arm

#1 Left Hand

CROSS SHAFT BUSINING TOROUE:

300 Ft Lbs 250 Ft Lbs Spec 125 min.

SHAFT MOVEMENT.

JOUNCE BUMPER: Missing

Brackets: Shock\_Bracket-OK

Jounce Bracket repaired hand weld and heavy crash thru

witness marks.

BUSHINGS: Seated

BALL STUD: Present '0" pushout load.

Free

TEARDOWN INSPECTION: Arm stamping is cracked from outer wall end face to the ball stud mounting hole. Stamping source

is SKD (SEE LAB REPORT #6-39)

3/4 Ton Lower Control Arm

#2 Left Hand

CROSS SHAFT BUSHING TORQUE:

200 Ft Lbs 150 Ft Lbs Spec 125 min

SHAFT MOVEMENT. Free

JOUNCE BUMPER: Missing

BRACKETS: Shock Bracket

Jounce Bracket missing welds did pull metal BUSHINGS: Seated

BALL STUD: Missing

TEARDOWN INSPECTION: Same as # 1

## FLEET SERVICE PRODUCT REPORT 0325JRW July 9, 1986 continued

3/4 Ton Lower Control Arm # 3 Left Hand

CROSS SHAFT BUSHING TORQUE

250 Ft Lbs 200 Ft Lbs Spec 125 min.

SHAFT MOVEMENT: Free

JOUNCE BUMPER: Compressed

BRACKETS: Shock Brkt OK

BUSHING: Seated

BALL STUD: Present "0" pushout load

TEARDOWN INSPECTION: Same as # 1

SUMMARY: The lower control arm stamping from SKO Company appears to have a small radius at the transition of the side wall to the ball stud nose. Current stampings also have a small radius in the same area. SKO has changed the trim to increase the radius to 1 inch and provide additional strength in the ball stud area (See Sample)

in addition the customer may be using the front suspensions at max or beyond max load range which is evidenced by broken welds and compressed journee bumpers. Suggest a heavier rated front suspension be used (14032908 H-22) that has reinforcements at all critical points.

Correction: Additional inspection and dimensional checks have revealed that the stampings are from SKD. D.H.P. 11-2-87

D. H. Pokriefka Chief Inspector. Plant # 56

OUK 3.5.C



General Motors Corporation

March 31, 1988

GM-278A

Mr. Michael B. Brownlee Director Office of Defects Investigation Enforcement National Highway Traffic Safety Administration 400 Seventh Street, S.W. Mashington, D.C. 20590

Dear Mr. Brownlee:

NEF-121rpb EA88-007

This letter will supplement our January 29, 1988 response to EA88-007 pertaining to cracks in lower control arms of certain Chevrolet and GMC 30 Series trucks.

In our response to EAB8-007 we advised you that an investigation to determine actual vehicle loads, use history and modifications, if any, in the field was in progress. This data was needed to further identify the causal and contributory factors which have produced lower control arm cracks and to assess the risk to motor vehicle safety created by those factors. Further, we advised that we would inform the NHTSA as to the results of our investigation upon completion of this effort.

To date our investigation of the field incidents for P-30 webicles equipped with gasoline or dissel engines and for G-30 vehicles equipped with diesel engines has been completed. The results of this part of our investigation have been referred to the appropriate Product Problem Evaluation Committee (PPEC) for their consideration and recommendation. A PPEC recommendation would then be forwarded to management for their consideration. We will advise you as to the results of this review which we expect to be completed by the end of May

Concurrently. the investigation of G-30 vehicles equipped with gasoline engines and the investigation of C-30 and R-30 vehicles is still in process. We will further advise NHTSA as to the results of this continuing investigation.

Our investigation to date has not identified any additional accidents or injuries subsequent to those identified in our response to EA88-007

Sincerely.

Timerine ...

C. Thomas Terry
Manager
Product Investigations

00219

### INFLUENCED RECALL CAMPAIGNS

name of manufacturer: <u>Cenieral Motors</u> (orf
recall campaign number: <u>\$9V-110</u>
ACTION THAT INFLUENCED RECALL:
PE:
EA: 88-007
CASE:
CTR:
OTHER.



## <u>G</u>

Current Product Engineering

RECEIVED

July 6, 1988

Mr. Michael B. Brownlee (E. R. 3

Mr. Michael B. Browniee Director

Office of Defects Investigation Enforcement National Highway Traffic Safety Administration Washington, D.C. 20590 88 -110 (01)

Dear Mr. Brownlee:

The following information is submitted pursuant to the requirements of 49 CFR 573.5 as it applies to a determination by General Motors of a defect related to motor vehicle safety involving certain 1985 and 1986 "G-30" and "P-30" light duty truck models.

 $\underline{573.5(c)\,(1)}$  . GM Truck & Bus and Chevrolet Motor Divisions of General Motors Corporation.

573.5(c)(2)(3)(4). This information is shown on the attached sheet.

573.5(c)(5). General Motors has determined that a defect which relates to motor vehicle safety exists in some 1985-86 P3 and 63 model trucks. The left-hand lower control arm can crack starting at the rear flange and progress to the ball joint mounting hole and eventually cause the lower ball joint to separate from the control arm. If this happens, a loss of vehicle steering control can occur which could result in a vehicle crash without prior warning.

573.5(c)(6). The first field report was received by General Motors in Merch 1986. Control arms used in production were revised in July 1986. An investigation to review the condition of vehicles produced before that date was initiated in October 1987.

573.5(c)(8). This information is set forth in the dealer bulletin.

573.5(c)(9). Representative copies of the owner notification letter and dealer bulletin are attached.

Very truly yours,

C. Thomas Terry

Manager Product Investigations

attachment CAMP.20/cm t Investigations O



VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR PLUS INCLUSIVE DATES OF MANUFACTURE

).AKE	MODEL	MODEL YRAR	NUMBER INVOLVED	INCLUSIVE MANUFACTURING DATES (FROM) (TO)	DATES (TO)	DESCRIPTIVE INFO, TO PROPERLY IDENT. VEH.	EST, NO,
<u> </u>	63 63	1985	2,702	08/84 09/84	10/85 07/85		Unknown*
GHC	     88	1.986 1.986 GMC Total	1,318 613 4,875	10/85 08/85	08/86 07/86		
Chev.	63	1985	8,071 412	08/84 08/84	10/85 08/85		
Chev.	33 9 9	1986 1986 Chev. Total	5,223 2,904 16,610	10/85 08/85	08/86 07/86		
		GM TOTAL	21,485				

\* All affected vehicles will be corrected



88V-110 (02)

Dear General Motors Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has determined that a defect which relates to motor vehicle safety exists in some 1985-1986 P3 and G3 model trucks. The left hand lower control arm can crack starting at the rear flange and progress to the ball joint mounting hole and eventually cause the lower ball joint to separate from the control arm. If this happens, a loss of vehicle steering control can occur which could result in a vehicle crash without prior warning.

To prevent this condition from occurring it will be necessary to repair or replace the lower left control arm on your vehicle. This service will be completed for you at no charge.

Your GMC Truck dealer is best equipped to obtain parts and provide service to ensure your vehicle is inspected and/or corrected as promptly as passible. However, if you take your vehicle to your dealer on the agreed service date and they do not service this condition on that date or within five days, we recommend you contact your nearest GMC Truck Zone Office by telephone. The Zone Office will assist you and your dealer in getting your vehicle serviced. The locations and telephone numbers of GMC Truck Zone Offices have been attached for your convolvence.

After contacting your dealer and the Zone Office, I you are still not satisfied that we have done our best to remedy this condition without charge within a reasonable time, you may wish to write the Administrator. National Highway Traffic Safety Administration, 400 Seventh Street S.W. Washington, D.C. 20590, or call 800-424-9393 (Washington, D.C. residents use 366-0123)

The enclosed owner reply card ident fies your vehicle. Presentation of this card to your dealer will assist — waking the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle please let us know by completing the postage paid owner reply caid and returing it to

We are sorry to cause you this isconvenience, however, we have laken this action. The est of you have indicent needs as intaction without one of s.

GHC TRICK 11. ION .RAI HOTOK: JORE KAT ON NUMBER

3C Front Suspension

DATE:

.\_\_\_ 1988

SUBJECT LH Lower Control Arr Crack ng

MODELS: 1985-86 P3 Hodel Trucks with Gas and Diesel Engines

and G3 Vans with 6.2 L Diesel Engines (LL4)

The National Traffic and Motor Vehicle Safety Act. as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A falure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of falure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for degree lation.

To avoid having to provide these burdensome solutions, every effort must be lade to promptly schedule appointment; with owners and to repair their vehicles as soon as possible. As you will see in reading the attached copy of the letter which is being sent to owners, the owner is being instructed to contact the nearest GMC Zone-Office of the dealer does not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed how to contact the National Highway Traffic Safety Adi. istration

#### DEFECT INVOLVED

General Motors has determined that a defect which relates to wolton which safety exists in some 1985-86 PX and G3 model trucks. The left-hand lower control are can crack starting at the real flange and progress to the ball joint wounting hole in deventually cause the lower ball joint to separate from the control are. If the hippens, a loss of wohicle item is control to incur which countral in a visit of care in short prior with 19.

To previous the side of the open and the side of the s



#### VEHICLES INVOLVED

Involved are certain P3 model trucks with gas and dieset engines and G3 vans equipped with  $6.2 \perp D$  Dieset engines (RPO LL4) only built with in the following VIN breakpoints:

HODEL YEAR	HODEL	ASSEMBLY PLANT	FROM	THROUGH
1985	P3	Detro:t	F3500001	F3510494
	G?	Scarborough	F4500663	F4525796
1986	P3	Detro t	G3500001	G3504509
	G3	Scarborough	G4500456	G4529600

The spec fix vehicles involved in this campaign have been identified by Vehicle Identification Number Computer Listings. These listings are furnished to all involved dealers with the campaign bulletin.

#### DEALER CAMPAIGN RESPONSIBILITY

Dealers are to perform the required service described under Service Procedure for all vehicles subject to this campaign at no charge to owner; regardles; of mileage, age of vehicle, or ownership from this tie forward.

Whenever a vehicle subject to this campaign is taken into your new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to ensure the campaign conjection has been made before resetting or releasing the vehicle.

Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the deal or and arrangements due to the correction according to instructions could ned in this built in.

If no owner s name and address were available to GMC Truck Division at the time of campaign at atton, the dealer will deter in the owner s name and address from the dealership sale; records. Please provide this information of rectly on the second copy of the listing next to the applicable VIN so that our records any be updated and the appropriate not fication as led to the owner. This second copy should then be subjusted to the address little below in the previourly supplied pellow campaign envelopes.

GMC Truck Division General Motors Corporation 101 Union Street Plymouth Michigan 48170



#### MINER NOTIFICATION

Owners will be not fied of this campaign on their vehicles by GRC Truck Division (see copy or owner letter luded with this bulleti). A list ny of owner have said addresses has been fur shed to the involved dealer to enable dealers to follow up with owners involved this campaign. This listing has contain owner names and addresses obtained from state notor vehicle registration records. The use of inch notor vehicle registration data for any other pripose is a vital or of taw in reversal states. Accordingly you are urged to to the use of this listing to this campaign.

SERVICE INFORMATION

#### G3, P3 LOWER CONTROL ARM REPLACEMENT

#### TOOLS REQUIRED:

J 23028-02 Spring Remover and Installer J 23742 Ball Joint Remover

#### REMOVAL

- 1. Remove 2/3 of the brake fluid from the master cylinder.
- 2. Raise the vehicle and support it with suitable safety stands.
- 3. Mark the relationship of the wheel to the hub.
- 4. Remove the wheel and tire assembly.
- 5. Remove the brake caliper. Position a C-clamp around the outer pad and caliper. Tighten the C-clamp until the piston bottoms in its bore (figure 1) Remove the caliper mounting bolts (figure 2) Lift out the caliper. Suspend the caliper so that the flexible hose is not strained (figure 3)
- Disconnect the shock absorber at the lower end and move it aside (figure 4)
- 7 Remove the stabilizer bar retaining nuts, bolts, and clamps at the lower control arm (figure 5)
- 8. Remove the stabilizer bar from the lower control arm.
- 9. Remove the grease fittings from the ends of the pivot bar.
- Secure J 23028-02 to a suitable floor jack.

CAUTION: Failure to secure J 23028-02 to a suitable floor jack could result in personal injury.



- 11. Place J 23028-02 under the lower control arm shaft (figure 6)
- 12. Install a chain around the coil spring and through the lower control arm as a safety precention.
- Raise the jack to remove the tension from the lower control arm shaft.
- 14 Remove the U-bolt's retaining nuts and washers.
- 15. Remove the U-bolts.
- Lower the control arm by slowly releasing the jack until the spring can be removed.
- 17. Remove the spring and the safety chain only after all compression force has been removed from the spring.
- Continue to support the inboard end of the lower control arm with a jack and J 23028-02.
- 19. Remove the lower ball joint cotter pin. Throw it away.
- 20. Loosen the lower ball joint retaining nut one turn.
- Install J 23742, with the large cup end over the upper ball joint retaining nut (figure 7)
- Extend the threaded end of J 23742 until the lower ball joint stud loosens from the steering knuckle.
- 23 Remove J 23742.
- 24. Remove the nut.
- 25. Remove the lower control arm assembly.
- 26. Remove the rubber bumper from the lower control arm. On G van models the bumper is retained by a "tree' The bumper is pried free. On P models the bumper is retained by a nut. Remove the nut and then remove the bumper.

#### INSTALLATION

- Install the lower control arm ball joint stud into the steering knuckle.
- Install the balljoint retaining nut on the stud. Snug the nut down but do not tighten.



Secure J 23028-02 to a suitable floor jack.

CAUTION: Pailure to secure J 23028 to a suitable floor jack could result in personal injury.

- Support the inboard end of the lower control arm with J 23028-02.
- Install the spring on the lower control arm. Secure the spring to the lower control arm with a chain.
- Position the spring on its mount.
- Slowly raise the lower control arm into position.
- 8. Line up the front indexing hole in the pivot shaft with the crossmember attaching stud ( figure 8)
- Install the U-bolts, washers, and nuts.
- 10. Tighten the U-bolt nuts to 115 N-m (85 ft.lbs.)
- 11. Tighten the ball joint nut to 122 N·m (90 ft.lbs.)
- 12. Install the new cotter pin in the ball joint stud. The nut may be tightened to a maximum of 176 N·m (130 (ft)lbs/) in order to align the cotter pin holes.
- Lower the floor jack and remove J 23028-02.
- Install the stabilizer bar to the lower control arm.
- 15. Install the stabilizer bracket, bolts, washers and nuts.
- 16. Tighten the nuts to 33 N·m (24 ft lbs.)
- Install the lower end of the shock absorber to the lower 17 control arm.
- 18. Install the bolt, washer, and nut.
- For the G3 vehicle, tighten the nut to 103 N·m (80 ft) bs/) For the P3 vehicle, tighten the nut to 80 N·m (59 ft lbs.
- 20. Remove the caliper from its hanger.
- Install the caliper assembly on the brake. 21.
- Install the caliper support bolts. Tighten the bolts to 50 22.
- N'm (37/ft)1bs/ 23

- 24 Install the wheel nuts.
- 25. Tighten the nuts to 160 N·m (120 ft lbs.)
- 26. Tower the vehicle.
- 27 Pump the brake pedal several times to make sure that the brake pedal is firm before moving the vehicle.
- 28. Check the brake fluid level in the master cylinder and fill to the proper level.

#### PARTS INFORMATION

Parts are to be obtained from General Motors Service Parts
Operation (CMSPD) To ensure that these parts will be obtained
as soon at possible, they should be ordered from CMSPD on a
C.I.O. order with no special instruction code, but order on an
advise code (2)

PART NUMBER	DESCRIPTION	QUANTIT
15594133	LH Lower Cor fol A: Assembly P3 wodel with ROS dual rear wheels	1
14026581	LH Lower Control Arm Assembly P3 model without ROS dual rear wheel	1
14026585	LH Lower Control A: A: reably	1

#### MARRANTY INFORMATION

. . - --

Dealers should sub: tha was ranty cla on each vehicle completed under this caupa an.

OPERATION NUMBER	DESCRIPTION		*TIME ALLOWANCE	TROUBLE CODE
v <i>432<u>0</u></i>	Replace Lower Lef	Control Ari	09 Hi	96

#For dealer to lece we Add it we Time Allowance associated with this campaign add 0.1 hour to the Labor Operation Time Allowance.



CAMPAIGN IDEN' IFICATION LABEL

Each rehicle corrected accordance with the instructions outlined this product campaign bullet will require a "Campaign University of the deleter of the deleter period in the campaign serice. The following the series of the deleter period in the campaign serice. The following of the series of the period of the deleter period in the campaign series.

Each 'Caipa gi Ident fication Label's to be located or the radiator core support an area which will be visible when the vehicle shrought for periodic servicing by the comer

Apply 'Campaign Iden | fication Label only on a clean dry surface.

#### ADMINIS"RATIVE PROCEDURE

Procedures covering this company are outlined in Section V of your dealership is "GMC Truck Claims Processing Manual #P 8719.

GMC Truck bulletins are intended for use by professional technicians, NOT a 'do-tiyourselfer.' They are written to inform these technicians of conditions that may occur on some
whicles, or to provide 'domation that could sassis in the proper service of a vehicle. Properly
trained technicians have the equipment tools, safety instructions, and know-how to co a job
properly and safely. If a condition is described, DO NOT assume that the bulletin applies to
your vehicle, or that your vehicle will have that condition. See your GMC Truck dealer for
information on whether your vehicle may benefit from the information.

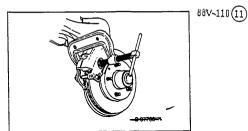


Figure No. 1

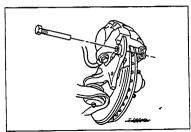
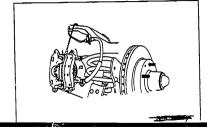
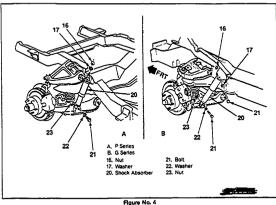
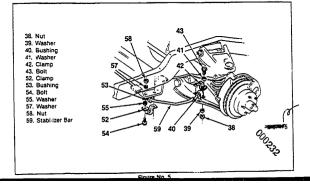


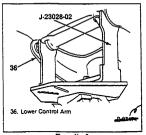
Figure No. 2











F'gure No. 6

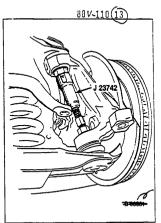
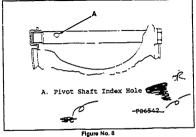


Figure No. 7





JU 2 1 1988

### CERTIFIED MAIL RETURN RECEIPT REQUESTED

Mr. C. Thomas Terry Manager, Product Investigations General Motors Technical Center 30200 Mound Road Marren MT 48090-9010

question, please state the reason.

NEF-121rpb EA88-007

Dear Mr. Terry:

This refers to your defect report of July 6, 1988, concerning left lower control arms cracking on 1985 and 1986 "G-30" and 'P-30" light trucks.

For purposes of this information request, definitions of subject vehicles, General Motors (GH), and alleged defect remain the same as stated in our letter of November 19, 1987. concerning this subject.

In order for my staff to complete their evaluation of the alleged defect, additional information is required. Pursuant to Sections 108 and 112 of the National Traffic and Motor Vehicle Safety Act (the Act), please provide numbered responses to the following items. Please repeate exhibited we have the response. If any information has been provided to this office in response to a previous information request on this matter. the information need not be resubmitted. All other information must be submitted as requested. The submitted information is to 'clude, but not be 'limited to, all written reports or documents; transcriptions, as, or other documentation of oral communications; and information contained on electronic storage media. If you cannot answer any specific

1 Identify the number of vehicles GM has sold by make, model, and model year, and built with the irregularly formed control arms described in Response 4 of your October 22, 1987 letter to this office (GM278), which concerns the alleged defect.

OCER

- Explain GM's rationale for recalling some, but not all vehicles equipped with the irregularly formed control arms referenced in Ouestion 1.
- 3. GM's response to Question 21 of the National Highway Traffic Safety Administration (NHTSA) November 19, 1987 Information Request on this subject was incomplete. Therefore, furnish GM's opinion of the aileged defect in the subject vehicles. Please include an assessment of the following:
  - a. the causal or contributory factors which may result in the alleged befect:

b. the failure mode:

- c. the risk to motor vehicle safety created by the alleged defect; and
- d. any warning of the alleged defect.
- 4. GW's letter of March 31, 1988, to MHTSA stated the investigation of G-30 vehicles equipped with gasoline engines and the investigation of C-30 and R-30 vehicles is still in process. Identify the curren' status of this investigation, the results and recommendations, or projected date of completion, if still ongoing.
- Furnish a copy of all documents not specifically requested which GM believes are relevant or were used in formulating its assessment of the alleged defect.
- 6. Furnish any new information of which GM is aware concerning any report, document, or information which may have been previously provided by GM. Also, furnish any additional information of which GM is aware concerning the reports provided by NHTSA on this matter.

It is important that GM respond to this letter on time. This letter is being sent pursuant to Section 112 of the Act. which authorizes this agency to conduct any investigation which may be necessary to enforce Title I of the Act. Your failure to respond promptly and fully to this letter may be construed as a violation of Section 108(a)(1)(B) of the Act.

Your written response, in prilicate, referencing the identification codes in the upper right hand corner of page 1 of this letter must be submitted to this office within 25 working day; frow your receipt of this letter. If you find that you cannot respond within the allotted time with all the requested information, you must request an extension from the Directo: Office of Defects Investigation, no later than 5 working days prior to the due date for your response. A telephone request for an extension may be made to the Director at (202) 365-2850, but it must be confirmed in writing. On-time delivery or partial submissions should be made when circumstances prevent meeting the required delivery schedule very schedule.

OOCERS

If any portion of your response is considered confidential information, include all such material in a separate enclosure marked confidential in addition, you must submit a copy of all such confidential material directly to the Chief Counsel of WHISA and comply with all other requirements of 49 CFR Part 512, Confidential Business Information.

If you have any technical questions concerning this matter: please contact Mr. Richard Boyd of my staff at (202) 366-5194.

Sincerely.

Enforcement

Original signed by James P. Talentino Michael B. Brownlee, Director Office of Defects Investigation JIR 22 1993

Mr. Dan Hargraves
Assistant Supervisor Fleet Maintenance
San Diego Unified School District
Fleet Maintenance
1826 Irving Avenue
San Diego CA 92113

NEF-121rpb EA88-007

Dear Mr. Hargraves:

This refers to your letter of August 7. 1987. concerning lower control arms cracking on your G-30 school buses. As you are aware, we have been conducting an Engineering Analysis on this matter with General Motors (GM). On July 6, 1988, they notified us that a safety recall would be conducted on 1985 through 1986 P3 model trucks with gas and diesel engines, and G3 vans with 6.2 diesel engines. A copy of GM's correspondence has been included for your information. Although the investigation is still ongoing for other models and engine combinations, it appears that vehicles in your fleet are covered by the safety recall mentioned above.

We wish to thank you for notifying us of this matter and providing the necessary information needed to pursue the investigation. Should you have any questions concerning this issue or any other safety related matter. please contact Mr. Richard Boyd of my staff at (202) 366-5194.

Sincerely.

J. N. Lutur

Michael B. Brownlee, Director Office of Defects Investigation Enforcement

Enclosure

COURS



1988 JUL -6 PH 4: 18



-----

July 6, 1988

Mr. Michael B. Brownlee & CE EFFECS HAVE HEW HE

Director Office of Defects Investigation Enforcement National Highway Traffic Safety Administration Washington, D.C. 20590

Dear Mr. Brownlee:

The following information is submitted pursuant to the requirements of 49 CFR 573.5 as it applies to a determination by General Motors of a defect related to motor. vehicle safety involving certain 1985 and 1986 "G-30" and "P-30" light duty truck models.

 $\underline{573.5(c)}$  (1). GM Truck & Bus and Chevrolet Motor Divisions of General Motors Corporation.

573.5(c)(2)(3)(4). This information is shown on the attached sheet.

573.5(c)(5). General Motors has determined that a defect which relates to motor vehicle safety exists in some 1985-66 P3 and G3 model trucks. The left-hand lower control arm can crack starting at the rear flange and progress to the ball joint mounting hole and eventually cause the lower ball joint to separate from the control arm. If this happens, a loss of vehicle steering control can occur which could result in a vehicle crash without prior warning.

573. The first field report was received by General Motor the 1986. Control arms used in production were revis of vehicles of the condition coduced before that date was initiated in October 1987.

573.5(c)(8). This information is set forth in the dealer bulletin.

573.5(c)(9). Representative copies of the owner notification letter and dealer bulletin are attached.

Very truly yours,

C. Thomas Terry Manager

Product Investigations

O(2)

# VEHICLES POTENTIALLY AFFECTED BY NAKE, HODEL, AND HODEL YEAR <u>PLOS INCLUSIVE DATES OF HANUFACTURE</u>

EST, NO,	Unknown*				
DESCRIPTIVE INFO, TO PROPERTY INFOM					
INCLUSIVE MANUFACTURING DATES (FROM) (TO)	10/85	08/86 07/86	10/85 08/85	08/86 07/86	
INC MANUFACT (FROM)	08/84 09/84	10/85 08/85	08/84 08/84	10/85 08/85	
NUMBER	2,702	1,318	8,071 412	5,223 2,904 16,610	21,485
HODEL YEAR	1985 1985	1986 1986 GMC Total	1985 1985	1986 1986 Chev, Total	GM TOTAL
HODEL	8.8 8.8	8.8 	28	23	
HAKE	GHC	внс	Chev,	Chev.	



<sup>\*</sup> All affooted vehicles Will be corrected

Dear General Motors Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has determined that a defect which relates to motor wehicle safety exists in some 1985-1986 F3 and G3 model trucks. The left hand lower control arm can crack starting at the rear flange and progress to the ball joint mounting hole and eventually cause the lower ball joint to separate from the control arm. If this happens, a loss of vehicle steering control can occur which could result in a vehicle crash without prior warning.

To prevent this condition from occuring it will be necessary to repair or replace the lower left control arm on your vehicle. This service will be completed for you at no charge.

Your GHC Truck dealer is best equipped to obtain parts and provide service to ensure your vehicle is inspected and/or corrected as promptly as possible. However, if you take your vehicle th your dealer on the agreed service date and they do not service this condition on that date or within five days, we recommend you contact your nearest GHC Truck Zone Office by telephone. The Zone Office will assist you and your dealer in getting your vehicle serviced. The Locations and telephone numbers of GHC Truck Zone Office will aske been attached for your convenience.

After contacting your dealer and the Zone Office, if you are still not satisfied that we have done our best to remedy this condition without charge within a reasonable time, you may wish to write the Administrator. National Highway Traffic Safety Administration, 400 Seventh Street S.W. Washington, D.C. 20590, or call 800-424-9393 (Washington, D.C. residents use \$66-0123).

The enclosed owner reply card ident fies your vehicle. Presentation of this card to your dealer will assist waking the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid owner reply card and returning t to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our praducts.

GMC TRUCK DIVISION
GENERAL HOTOKS CORPORATION



NUMBER

GROUP: 3C Front Suspension

DATE:

1988

SUBJECT: LH Lower Control Arr Crack ng

MODELS: 1985-86 P3 Model Trucks with Gas and Diesel Engines and G3 Vans with 6.2 L Diesel Engines (LL4)

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered 't for repair. A failure to adequately repair with n 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner way be entitled to an identical or reasonably equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule appointments with owners and to repair their vehicles as soon as possible. As you will see in reading the attached copy of the letter which is being sent to owners, the owner is being instructed to contact the nearest GMC Zone-Office if the dealer does not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed how to contact the National Highway Traffic Safety Administration.

### DEFECT INVOLVED

General Motors has determined that a defect which relates to wolor whiche safety exists in some 1985-86 P3 and C3 wood trucks. The left-hand lower control arm can crack starting at the rear flange and progress to the ball joint mounting hole and eventually cause the lower ball joint to separate from the control arm. If this happens, a loss of wehicle steering control can occur which could result in a vehicle crash without prior marning.

To prevent this condition from occurring at this time, it will be necessary to in tall a new lett-hand tower control arm on all involved is to:

Involved are certain P3 model trucks with ga: and diesel engines and G3 vans equipped with 6.2 L Diesel engines (RPO LL4) only built with n the following VIN breakpoints:

MODEL YEAR	MODEL	ASSEMBLY PLANT	FROM	THROUGH
1985	23	Detro:	F3500001	F3510494
	63	Scarborough	F4500663	F4525796
1986	P3	Detroit	G3500001	G3504509
	G3	Scarborough	G4500456	G4529600

The spec fic vehicles involved in this campaign have been ident fied by Vehicle Ident fication Number Computer Listings. These Listings are furnished to all involved dealers with the campaign bulletin.

# DEALER CAMPAIGN RESPONSIBILITY

Dealers are to perform the required service described under Service Procedure for all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Whenever a vehicle subject to this campaign is taken into your new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to ensure the campaign correction has been made before reselling or releasing the vehicle.

Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this builet in.

If no owner s name and address were available to CMC Truck Division at the time of campaign initiation, the dealer will determine the owner s name and address from the dealership sales records. Please provide this information of rectly on the second copy of the listing next to the applicable VIN so that our records may be updated and the appropriate notification mailed to the owner. This second copy should then be submitted to the address listed below in the previously supplied yellow campaign envelopes.

GMC-Truck Division General Motors Corporation 101 Union Street Plymouth, Michigan 48170



### DUNER NOTIFICATION

Quiners will be not fied of this caipaign or their webicles by GMC Truck Division (see copy or owner letter included with this bulletin). A listing of owner makes and addresses has been furnished to the involved dealers to enable dealers to follow up with owners involved in this caupaign. This listing may contain owner names and addresses obtained from state sofor vehicle registration records. The use of such notor vehicle registration to any other purpose is a violation of law in reveral states. Accordingly, you are urged to lit the use of this listing to this campaign.

SERVICE INFORMATION

# G3,P3 LOWER CONTROL ARM REPLACEMENT

# TOOLS REQUIRED:

- J 23028-02 Spring Remover and Installer
- J 23742 Ball Joint Remover

### REMOVAL

- Remove 2/3 of the brake fluid from the master cylinder.
- 2. Raise the vehicle and support it with suitable safety stands.
- 3. Mark >> relationship of the wheel to the hub.
- 4. Remove the wheel and tire assembly.
- 5. Remove the brake caliper. Position a C-clamp around the outer pad and caliper. Tighten the C-clamp until the piston bottons in its bore (figure 1) Remove the caliper mounting bolts (figure 2) Lift out the caliper. Suspend the caliper so that the flexible hose is not strained (figure 3)
- Disconnect the shock absorber at the lower end and move it aside (figure 4)
- Remove the stabilizer bar retaining nuts, bolts, and clamps at the lower control arm (figure 5)
- 8. Remove the stabilizer bar from the lower control arm.
- 9. Remove the grease fittings from the ends of the pivot bar.
- 10. Secure J 23028-02 to a suitable floor jack.

CAUTION: Pailure to secure J 23028-02 to a suitable floor jack could result in personal injury.



- 11. Place J 23028-02 under the lower control arm shaft (figure 6)
- 12. Install a chain around the coil spring and through the lower control arm as a safety precaution.
- 13. Raise the jack to remove the tension from the lower control arm shaft.
- 14. Remove the U-bolt's retaining nuts and washers.
- 15. Remove the U-bolts.
- 16. Lower the control arm by slowly releasing the jack until the spring can be removed.
- 17. Remove the spring and the safety chain only after all compression force has been removed from the spring.
- 18. Continue to support the inboard end of the lower control arm with a jack and J 23028-02.
- 19. Remove the lower ball joint cotte pin. Throw it away.
- 20. Loosen the lower ball joint retaining nut one turn.
- 21. Install J 23742, with the large cup end over the upper ball joint retaining nut (figure 7
- 22. Extend the threaded end of J 23742 until the lower ball joint stud loosens from the steering knuckle.
- 23. Remove J 23742.
- 24. Remove the nut.
- 25. Remove the lower control arm assembly.
- 26. Remove the rubber bumper from the lower control arm. On G van models the bumper is retained by a "tree". bumper is pried free. On P models the bumper is retained by a nut. Remove the nut and then remove the bumper.

## INSTALLATION

- Install the lower control arm ball joint stud into the
- Install the additional steering mut on the stud. Snug they are some but do not tighten.

3. Secure J 23028-02 to a suitable floor jack.

CAUTION: Failure to secure J 23028 to a suitable floor jack could result in personal injury.

- Support the inboard end of the lower control arm with J 23028-02.
- Install the spring on the lower control arm. Secure the spring to the lower control arm with a chain.
- 6. Position the spring on its mount.
- Slowly raise the lower control arm into position.
- Line up the front indexing hole in the pivot shaft with the crossmember attaching stud ( figure 8)
- 9. Install the U-bolts, washers, and nuts.
- 10. Tighten the U-bolt nuts to 115 N·m (85 ft lbs,)
- 11. Tighten the ball joint nut to 122 N-m (90 ft Mbs.)
- 12. Install the new cotter pin in the ball joint stud. The nut may be tightened to a maximum of 176 N-m (130 (Fhlbs)) in order to align the cotter pin holes.
- 13. Lower the floor jack and remove J 23028-02.
- 14. Install the stabilizer bar to the lower control arm.
- 15. Install the stabilizer bracket, bolts, washers and nuts.
- 16. Tighten the nuts to 33 N-m (24 ft. lbs.)
- 17. Install the lower end of the shock absorber to the lower control arm.
- 18. Install the bolt, washer, and nut.
- 19. For the G3 vehicle, tighten the nut to 103 N·m (80 ft.lbs/) For the P3 vehicle, tighten the nut to 80 N·m (59 ft.lbs/)
- 20. Remove the caliper from its hanger.
- 21. Install the caliper assembly on the brake.
- 22. Install the caliper support bolts. Tighten the bolts to 50 N·m (37/ftlbs/)
- Install the wheel and tire. Make sure the alignment marks match.

COLZES

- 24 Install the wheel nuts.
- 25. Tighten the nuts to 160 N·m (120 ft. bs.)
- 26. Lower the vehicle.
- 27. Pump the brake pedal several times to make sure that the brake pedal is firm before moving the vehicle.
- Check the brake fluid level in the master cylinder and fill to the proper level.

# PARTS INFORMATION

Parts are to be obtained from General Motors Service Parts Operation (GMSPO). To ensure that these parts will be obtained as soon as possible, they should be ordered from GMSPO on a C.I.O. order with no special instruction code, but order on an advise code (2)

PART NUMBER	DESCRIPTION	QUANTITY
15594133	LH Lower Control Arm Assembly P3 wodel with ROS dual rear wheels	1
14026581	LH Lower Control Arm Assembly P3 model without ROS dual rear wheel	i Is
14026585	LH Lower Control Arm Assembly	1

# WARRANTY INFORMATION

Dealers should submit a warranty claim on each vehicle completed under this campaign.

LABOR OPERATION NUMBER	DESCRIPTION	*TIME ALLOWANCE	TROUBLE CODE	
v <i>4770</i>	Replace Lower Left Control Arm	0.7 Hr.	96	

#For dealer to receive Administrative Time Allowance associated with this campaign, add 0.1 hour to the Labor Operation Time Allowance.

OUCRE

# CAMPAIGN IDENTIFICATION LAREL

Each weblicle corrected in accordance with the instructions outlined in this product campaign butlet n will require a "Campaign Under the fication Label Each Label provides a space to include the five (S) dig t dealer code of the dealer performing the campaign service. This information may be inserted with a typewriter or ball point pen.

Each 'Gampaign Ident fication Label is to be located on the radiator core support in an area which will be visible when the vehicle is brought in for periodic servicing by the owner.

Apply 'Campaign Ident fication Label' only on a clean dry surface.

# ADMINISTRATIVE PROCEDURE

Procedures covering this campaign are outlined in Section V of your dealership. "GMC Truck Claips Processing Manual I &P 8719.

GMC Truck bulletins are intended for use by professional technicians, NOT a "doi-in yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Property trained technicians have the equipment tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GMC Truck dealer for information on whether your vehicle may benefit from the information on whether your vehicle may benefit from the information on whether your vehicle may benefit from the information.

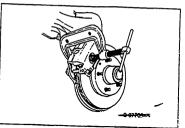


Figure No. 1

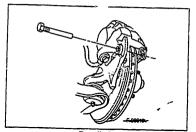
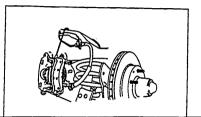
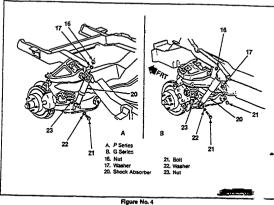
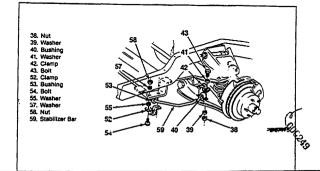


Figure No. 2









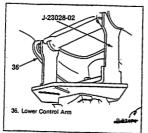


Figure No. 6

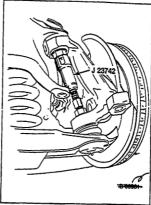


Figure No. 7

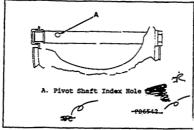


Figure No. 8

